



KARISMA
GOURMET
INCLUSIVE®
WEDDING EVENTS

FREQUENTLY ASKED QUESTIONS

Q. How do I qualify for the FREE Always & Forever Wedding Package?

A. Always and Forever is a great starting point to help get you on your way to building the wedding of your dreams. It's available complimentary (with certain restrictions) if you book a designated room category for at least 7 nights and have an additional 15 room nights booked with your guests. This can be five rooms for 3 nights or any other combination of room nights. If the qualifications are not met, then package is available for purchase. Please refer to the package guidelines for prices, qualifying categories and other terms and conditions.

Q. How many days do I need to be at the resort before we can get married?

A. For civil ceremonies, you must be at the hotel three full business days before the wedding. Saturdays, Sundays and Mexican and Jamaican national holidays are not considered business days. For symbolic and religious ceremonies, there must be a full business day between hotel arrival and the ceremony. So if you are marrying on a Saturday, you'll need to arrive at the hotel on Thursday.

Q. What are the Mexican, Jamaican and Dominican Republic National Holidays?

A. The national holidays for each country vary by country and can be found in the Requirements section of the website.

Q. Are there any restrictions on dates or times for my ceremony?

A. Weddings can be requested 7 days a week at any time and are not available on national holidays. The most requested times are between the hours of 11:00am and 7:00pm.

Q. Are weddings performed abroad legal in the United States?

A. Yes, civil ceremonies performed abroad are legal, however registering your wedding once you return home is necessary. Please refer to the requirements section of our website for details on legal ceremonies by country.

Q. Can children attend my wedding?

A. Children of all ages are welcome at any of our family friendly Generations Resorts or Azul Beach Resorts. When marrying at one of our adult only El Dorado Spa Resorts wedding attendees must be at least 18 years old to enter the hotel.

Q. Can people who are not staying at the hotel attend my wedding?

A. Yes, guests staying at a different hotel can join you for your ceremony and reception, but will be required to purchase a wedding day pass to enter the resort. There are guidelines to follow and pricing varies by hotel. Your Signature Wedding Designer™ can provide you with all the necessary details.

Note: There are no reciprocal arrangements between any of the Azul, Generations or El Dorado Spa Resorts. If attending guests are staying at any hotel other than the one where your wedding will be held, they will require a day pass to get into the property.

Q. In Mexico and the Dominican Republic, will the wedding be performed in English?

A. Legal or civil ceremonies performed by a judge are conducted in Spanish and translated to English by a member of our wedding team. Symbolic ceremonies performed by a minister are conducted in English.

Q. Can I bring my own music for my ceremony?

A. Each resort has a selection of music to choose from for the procession and the ceremony. If you have a specific song or piece of music you'd like to feature, please bring it with you on CD.

Q. What if we are not traveling with witnesses for the ceremony?

A. Legal ceremonies in Mexico require four witnesses and ceremonies in Jamaica require two witnesses. Witnesses must be at least 18 years of age and be available for document processing during the time of your onsite meeting. We are happy to provide witnesses at no additional cost.

Q. Can the blood test for my Mexico legal ceremony be done in advance at home before arrival to the hotel?

A. Blood tests for the legal/civil ceremony are required to be performed in Mexico by law. A certified physician performs the tests in a private wedding room at the hotel. The fee is \$125 per person(subject to change).

Q. What is an Apostille Certificate?

A. The Authentications Office of the U.S. Department of State provides U.S. citizens with authentication services on documents that will be used for legal and administrative purposes overseas. An Apostille Certificate with a raised or stamped seal is issued to authenticate a public document for official use in a foreign country. For more information: www.state.gov/documents/organization/84450.pdf

Q. Can I use my own photographer?

A. Photographers and videographers are not allowed on hotel property unless pre-approved by the hotel. Mexican law requires foreign/U.S. workers to obtain proper licensing and work certificates while working in Mexico. If these requirements are met, there is an \$800 fee for outside photographers and videographers. This fee is waived if the outside photographer is a hotel guest for three or more nights.